

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organization wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

1. The Statutory Guidelines of UGC, Government of Andhra Pradesh, and Commissionerate of College Education are followed by the institution.
 - a) UGC Guidelines 2022
 - b) GO. No 67 of Higher Education of Govt. of AP Dated 31/08/2002
 - c) GO: No 19 of Higher Education of Govt. of AP Dated: 08/03/2010
 - d) Memo No 7525 of Collegiate Education of Govt. of AP, Dated: 28/8/2015
 - e) Circular No : 2/715/Anti Ragging AC/1/2015, Dater : 9/9/2015 of Technical and Collegiate Education , Govt. of AP
2. Government Degree College, Nandikotkur conducts awareness programmes on Anti ragging, Legal provisions relating to the students. The newly admitted students are given awareness in the orientation programme soon after their enrollment.
3. The institution provides mechanism to the students for redressal of their grievances with regard to their complaints on academic and non-academic matters. The students and the staff are encouraged to file their grievances offline/online. This would be taken up by the Grievance Redressal cell and necessary action would be initiated, after due process of enquiry within a reasonable time, preferably within a week.

Grievance Redressal through On-Line Mode:

Grievance Redressal portal link of AP CCE (Andhra Pradesh Commissionerate of Collegiate Education) is available on the HEI website where the students can place their grievances. These grievances are directed to the Commissionerate of Collegiate Education. The HEI will get the directions from the Commissionerate of Collegiate Education for the redressal of grievances.

HEI Weblink of Grievance Redressal: <http://103.39.134.234/CCE ICTS/>

Grievance Redressal through Off-Line Mode:

The College has an internal committee nominated by the principal for redressal of grievances. The students can submit their grievances relating to academics and other aspects in written form to their respective faculty. The faculty will forward these grievances to the committee through the direction of the principal.

4. The committee will pursue the grievance and provide redressal as early as possible, mostly in a week.


- **PRINCIPAL**
Govt. Degree College
NANDIKOTKUR-518401
Nandyal Dist, A.P.